

### **WEEK 1 – PHASE 2A**

1 Day “Limbo”  
Discuss multitasking  
Review Resource Manual including; agency roster, interstate exits, county 911 addressing, and lists of public schools  
Review radio console responsibilities including SOP and LE/Fire Call guides  
Review Cass County paging procedures  
Review phonetic alphabet  
Review commonly used 10 codes  
New World CAD system – functions and options Relating to the dispatch position

### **WEEK 2 – PHASE 2A**

Review Cass County geography including rural Fire/EMS response zones  
Review proper procedures for NCIC entries, modifications, and clears  
Proper teletype entry and radio broadcast of 10-27, 10-28, and 10-29 information  
Proper interpretation and radio broadcast of CWIS/NCIC information  
Review commonly used CPI/FOX teletype forms  
Review looking up and confirming Fargo and West Fargo warrants  
Review person alerts(cautions, warnings, warrants, and trespasses)  
Squad status checks and silent dispatching

### **WEEK 3 – PHASE 2A**

Procedures/familiarization related to radio traffic and proper selection/utilization of field units  
Proper utilization of available field resources  
Review previously covered material